



# FICHER CENTRAL DES SINISTRES AUTOMOBILES

The *Fichier central des sinistres automobiles* (FCSA) is a claims tracking database containing all automobile claims incurred over the last six years for each driver's licence holder in Quebec. An insurer may obtain information from the FCSA and use it to determine the premium when issuing or renewing an automobile insurance contract.

A driver's licence holder has the right to request his Claims History Statement and, if required, to have the information contained in his file rectified in order to reflect the insurer's file.

## IMPORTANT

In order to avoid any delays, please take note of the instructions below:

- You have to sign the form.
- You have to enclose a **photocopy of your driver's licence** that clearly shows your name, address, and the driver's licence number.

**Please note that this request is subject to verification. The GAA may refuse to respond to a request for rectification of personal information.**

## FCSA Request Procedure

### 1. Access Request

To obtain your automobile Claims History Statement from the FCSA, you should:

- Complete **sections A, B** of the current form.
- Return the original of the form with the **photocopy of your driver's licence**.
- Your access or correction request may be sent by mail or email to the following address:

**Maurice Lefrançois**  
**Supervisor – Document Access and Protection of Personal Information**  
**Groupeement des assureurs automobiles**  
1981 McGill College Avenue, Suite 620  
Montreal, Quebec, H3A 2Y1  
[gaa-fcsa@gaa.qc.ca](mailto:gaa-fcsa@gaa.qc.ca)

You will receive your Claims History Statement, **within 20 days from receipt of your request**.

Upon receipt, if you have any question or if you wish to have the information contained in you file rectified, please contact the FCSA agent who processed your request.

### 2. Rectification Request

To have information contained in your Claims History Statement rectified, you must:

- Complete **sections A, B, and C** of the current form. Do not forget to indicate in **section C** the information you wish to have rectified.
- Return the **original of the form** with the **photocopy of your driver's licence** to the address mentioned above.

You will receive your Claims History Statement as it appears in the FCSA at the request's date. The answer to your rectification request will be sent to you **within 20 days from its receipt**.

**For further information, please contact the  
Insurance Information Center  
514 288-4321 (in Montreal or area) or 1 877 288-4321 (elsewhere in Quebec)**